

Date: 06.08.2020

## Office of Grievance Committee

## Grievance Redressal Mechanism

University has grievance redressal mechanism which is easily & conveniently approachable through e-mail:proctor@mewaruniversity.co.in and google Link: <a href="https://docs.google.com/forms/d/e/1FAIpQLSe0VwrwbAYDWCRLt4P06tqpFAHjdWFPwIBEgXRiV7h2KWJHNg/viewform">https://docs.google.com/forms/d/e/1FAIpQLSe0VwrwbAYDWCRLt4P06tqpFAHjdWFPwIBEgXRiV7h2KWJHNg/viewform</a>,can register his/her grievance/s at anytime from anywhere or anybody, can personally approach to any member of grievance committee with his/her written application of grievance/s.

- >Student can lodge his/her complaint in Grievance Committee office.
- > Students can give written complaint to hostel warden and to chief warden.
- > Based on the gravity of the complaint Chairman, Grievance Committee takes decision regarding conduction of meeting.
- >Students can also give their written complaint to Proctor Office.

Student grievances redressal website link

(Chairman Grievance Committee)

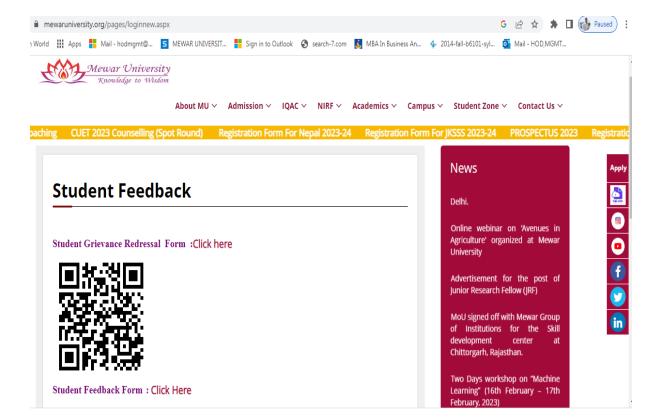
Chief Proctor
MEWAR UNIVERSITY
Gangrar



## Mewar University, Chittorgarh Student Grievance Redressal Offline & Online Procedure, 2t 2 Glance

| Students can access the complaint Box, Placed at various location within campus, to reach out the authority for grievance-redressal.  |
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| Complaint Box is accessed weekly, the website is accessed on a daily basis, upon receiving the  |
| complaint, the committee fixes a date for a meeting to take up as item on its agenda.   |
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| The members discuss the grievance among themselves and arrive at the best solution to be  |
| proposed as necessary action  |
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| The committee then forward the grievance along with the proposed recommendation to the Vice-  |
| Chancellor through DSW and follows up the matter so as to ensure redressal within the stipulated  |
| time period.  |
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| If the Grievance of the student not resolved by the committee within the time period then put up  |
| to the Ombudsperson, redress the grievance and provide relief to aggrieved student.   |
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| The complaint is, thereafter, considered as disposed off and closed.  |
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Registrar Mewar University Gangrar, (Chittorgarh)



**Online Student Grievance Mechanism** 



**Offline Student Grievance Mechanism**