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M/s Nevitech Data Solutions Pvt Ltd B-8, Sector 60, Noida, UP 201 301

Sub: Customization of Examination Management System ERP, Support & Maintenance

Dear Sir/Madam,

This is with reference to your quote on the subject. The University offered you the work for computerization of pre and post examinations (Examination ERP) with the effect from April 2019. As mutually decided by both parties (MU and Nevitech) on the terms & conditions.

	Description	Unit Price		
1	 Customization of Examination Management System ERP Support & Maintenance 	`Rs,50,000 Per Month		
	Billing cycle per Month	GST Extra (As per Govt. Rules)		

Web Modules

- University Login (Web & Windows)
- College Login
- Student Login
- Teacher Login

Software options required (Pre & Post Examination)

- Design, development, implementation, execution, maintenance and hosting of student friendly
 application for online filling of application form for all kinds of examinations and admissions.
- Hosting of Candidates date for examinations on internet with option of views the details.
- Storing of photograph, signature of candidates.
- Student enrollment, roll no generation, Examination form filling & Admit card generation
- Online line admit card for student, College and University
- Attendance sheet Generation Option &Online attendance sheets for College and University
- Summary reports for College and University
- Awards Marks Entry and Import by Examiner.
- Absentee Processing
- Result processing
- Tabulation generation, Printing, Online tabulation for College and University
- Online web result for student, College, University
- Mark Sheet Generation, Online option for student, College and University.
- Reports for College and University



University Campus : NH - 48, Gangrar, Chittorgarh, Rajasthan - 312 901 NCR Office : Sector 4C, Vasundhara, Ghaziabad - 201012 (U.P.) Contact Nos.: 01471-285451/52/57 (Reception) Toll Free: 180030707373 Email: hrd@mewaruniversity.org Website: www.mewaruniversity.org

Technical Infrastructure and details

- Web portal and Contact Number for Support and assistance of university staff (5x8hrs).
- Web Server to be arranged by Nevitech.
- Hosting server uptime must be at least 95% and the non-functional shall be within an hour.
- Bandwidth should be sufficient to cater the services.
- Location of server must be in India;
- Data must be in encrypted form and proper security of data to maintained.
- Backup of data to be managed by Nevitech.

For Mewar University: Controller of Examinations

Nevitech Data Solutions Pvt Ltd B-19, Sector-60, Noida -201301 GSTIN/UIN 09AADCN4658D1ZE State Name: Uttar Pradeah, Code 09 CIN U72900DL2010PTC211259 Contact 01204330227.09611478110		Invoice No. Book No ND5/22-23086 Delivery Note Supplians Ref.			Cated 1-Mar-2023 Mode/Terms of Payment Other Reference(s)		
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Examination Management System ERP

B-8, Sector-60, Noida, L'P- 201301

Phone: 0120-4330227

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EXAMINATION MANAGEMENT SYSTEM ERP - JANUARY 2018

Summary

Introduction

University Examination Monitoring System is a complete solution for manage all type of **Examination Activities**. This is a Cloud based application and it will access anywhere through internet or intranet. This is a communication portal for University, Teachers, Students and Parents.

Objectives

- Communication between university, college, exam center through login panel
- Collection of New entolled and old student's Registration form data.
- ✓ Collection of Exam related database like examination form, supplementary form etc.
- ✓ Registration/Exam/etc. fee collection through challan or payment gateway.
- Student's dashboard from where he/she can watch result attendance, assignments, time table, Exam Schedule, class test and post complaints etc.
- Bio metric registration for unique identification.
- ✓ Automated and quick report generation along with process turnaround time.
- More activities which may require by the university on a time to time basis.
- Digitalization of all examination related documents.
- Absentee and UFM management.
- Coding of answer books through barcode technologies for evaluation.
- Award sheet and evaluation management.
- Barcode and QR-code printing System.
- Clearing of all type of discrepancies related to the Results.
- ✓ Automatic Result preparation and Report Generation.
- Clearing of all result related discrepancies.

Benefits

- ✓ Very easily to manage all type of communications to students from the university
- This helps to monitor and manage all Evaluation activities and helps to manage all student registration activities like enrollment, exam reg., back paper reg. etc.
- EMS provides a complete fee management system to collect fees from student through online banking.
- ✓ Students very easily to view and edit their profiles and academic details from the solution.
- Ems offers a very good solution for easy management of answer copies, coding and decoding system for accurate evaluation of answer copies. Minimum time-consuming for fast declaration of Results.
- ✓ Software provide a power full barcoding and QR-code system for maintain the confidentiality of the examination.
- Ems working in a fully encrypted mechanism for data handling it helps for no leakage of Data.
- ✓ Using of multilevel crosschecking system helps to create accurate result preparation.
- Ems offers a very accurate Reporting system in all modules.
- ✓ Application working in a latest clustered technology for backup and restore.



Modules

University Login

- Display of parameters of performance graphically.
- Create operation & Manage login.
- Teacher Bio-Data.
- ✓ Manage Students' Grievance.
- Manage university user and roll allotment.
- Circulate Notification & Directives.
- ✓ Watch statistical information & data which is uploaded by teachers.
- ✓ Watch current status of evaluation Centre activity.
- ✓ Current status of exam attendance and UFM cases etc.
- ✓ Soft copy of Tabulation Register.
- Tracking and tallying of answer copies given to examination centers and maintaining a log of answer copies consumed at various examination centers along with unused answer copies at each examination Centre.
- ✓ Course & Subject Management

Teacher Login

- ✓ Upload weakly attendance of the assigned subject and student.
- ✓ Get monthly attendance in case of weakly attendance not submitted.
- Submit Assignment assessment.
- Submit class test question paper according to allotted subject.
- Submit Class test marks.
- Update profile of teachers.
- ✓ Upload Projects allotted and progress as per time line.
- ✓ Practical marks/ Viva-voce/ Dissertation verification and uploading.
- Practical marks/ Viva-voce/ Dissertation submission after every exam.
- ✓ Generate attendance summary.
- ✓ Monitor practical duty allotment and confirm acceptance.
- Monitor evaluation duty for copy evaluation work.
- ✓ Submit Support ticket.

Student Portal

- Submit complaint /report problem.
- Individual student complaint monitoring status.
- Submit Project Details.
- ✓ Enrolment
- Admit Card Download
- Result view and download Mark Sheet

Data Processing

- ✓ Student enrollment.
- Examination Form Generation
- ✓ Date Sheet Management Receiving Date Sheet and Enrolled students by respective Dean
- Question Bank Generation and Management
 - Receiving Question Bank
 - o Question Paper Format designer.
 - Generation and jumbling of Questions
 - Printing of Question Paper
- Admit Card Generation
- External Practical Examination submission
- Award list generation and Printing
- Internal & Practical Marks submission and display
- ✓ Attendance Sheet Generation and Printing.
- ✓ Award Sheet Receiving
- Manage support ticket.
- Bulk E-mail and SMS management panel.
- ✓ Data Posting According to Ordinance
- Result Generation
- Clearing of incomplete Results
- Result Checking
- Report generation
- Result updating to the website
- ✓ Data correction according to Students applications
- ✓ Mark sheet generation & Printing
- Tabulation generation & printing
- ✓ Degree Printing with QR Code

Control Centre

- 🖌 Assign Role
- ✓ Image Manager
- ✓ Consolidate Summary
- ✓ Data Import
- ✓ Reports & Summary
- Printing Scanning Summary
- ✓ Data image Export
- Role Controller
- Scan Station Reports
- Adding User
- ✓ Removing User
- ✓ Batch Management

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EMS Monitor

Monitor all activities

Security and Backup

Security

- ✓ High secured clustered servers is used for database storage
- ✓ Application is secured by high level encryption features.
- Application is secured by Multi authentication features

Backup and Restore

✓ Solution is deployed in a clustered environment it will create time to time backup and restore automatically when one server is down

Other connectivity

Data Capturing

Information Capture Solutions which can capture Hand written characters (ICR), Printer Text (OCR), OMR bubbles (OMR) and Barcodes. Enables businesses and government organizations to quickly and easily capture and convert paper based and electronic forms into digital data.

The versatile and comprehensive software solution, Software is designed to accommodate even the most demanding business needs. Only solution capable of managing both paper and electronic based form - leveraging existing investments in technology and scaling with ever growing business process requirements.

Offers a proven solution that dramatically reduces operating cost associated with manual data entry, increases operating efficiency and provides an on-ramp for Web-based content and document management systems.

Records management

Electronic document and records management system (EDRMS) solution to meet the demands of government agencies, regulated industries, and global organizations.

Records Manager is a scalable EDRMS solution that helps you meet regulatory compliance requirements and organizational mandates. Business records and critical information are securely managed according to policy from creation through to disposal.

Other API and Utilities

Nevitech provide different type of API and Utilities like (bulk email and SMS utility, Pdf utility, data conversion tools, domain and email services, barcode and QR code manger etc. to our clients. This is developed according to clients requirement.

Support and Maintenance

Software Support

Nevitech provide a range of Professional Services spanning the entire life cycle of your implementation. They include strategic consulting, technical consulting, education programs, and more. We provide customers with a secure and confidential support space within our support community. All communication in that space is private by default.

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Features and Highlights

Nevitech Support provides comprehensive technical support for Software. Your IT staff can have fast, reliable access to well-trained experts who provide advice on Software features, problem identification, diagnosis, and resolution. Nevitech Software Support was designed to increase uptime, reduce total cost and drive efficient business outcomes.

- Problem resolution Gain access to expert technical resources
- Stability Increase system performance and reduce downtime
- Optimization Fine-tune your IT environment with our technical expertise
- Request updates online
- Efficient and effective problem analysis
- Problem isolation
- Escalation management
- Software feature and operational support
- Choice of coverage windows and service levels (9x5, 24x7, First Level, Second Level)
- Log, track, and update cases electronically

Severity level 1: Low minor problem - This can be classified as a request for documentation, general information, enhancement request, and so on

Severity level 2: Medium: minor feature/function failure - The product does not operate as designed, there is a minor impact on usage, and an acceptable workaround is deployed.

Severity level 3-Serious: major feature/function failure - Operations are severely restricted. A workaround is available.

Severity level 4—Critical. production system is down - The product is unusable, resulting in a total disruption of work or other critical impact on operations. No workaround is available.

Fixed Price and Terms

_	Description	Unit Price
1	Customization of Examination Management System ERP, Support & Maintenance	₹ 60,000 00 Per Month + Taxes
	Start Date : , End Date :	
	Duration :	
	Timing 9 x 5 (Working days 10:00 am to 6:00 PM)	
	Billing cycle per Month	GST Extra (As per Govt. Rules)

Terms and Conditions

- 1. Validity: One Month.
- 2. Payment Monthly
- 3. Purchase order to be provided in the name of Nevitech Data Solutions Pvt Ltd, B-8, Sector-60, Noida, UP 201 301.
- 4. Support starts from the date of PO.
- 5 Total cloud based confidential exam ERP
- 6. Yearly increment of 10% end of each year.
- 7. Printing charges not included.
- 8. All the process and workflow documents to be provided
- 9. Any other module to be charged separately.
- 10. Support will be provided on 5 days a week depends upon the support calls and the support timing will be from 10.00 am to 6.00 pm.
- 11. Response time would be 4 hours. Resolution cannot be predicted in software; it can be a few hours or more, depending on whether the problem is a known problem that can be solved locally, or it required L2 and or higher-level resources. Please note, in software industry in general, no resolution time is committed.

Nevitech Data Solutions Pvt Ltd

Kurian Joseph

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